

Summary:

Some bugs have been found in the 2016 KA2 around LTT activities and during the submission the applicant will receive a message like " *ERR-01 [xxxx]: Submission validation error. Please contact your National Agency's helpdesk.*"

4	2016-03-10 10:58:29 (Brussels, Belgium Time)	993BA93AF2282E69	NO	ERR-01 [1146]: Submission validation error. Please contact your National Agency's helpdesk.
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The workaround to apply:

- Case 1 - the applicant receives this **submission validation error message** and have **no activity**:
 - open the form
 - change question "Do you plan to include transnational learning, teaching or training activities in your project?" to "Yes" and then putting it back to "No" (the wrong system data will be cleaned up)
 - validate and submit
- Case 2 - the applicant receives this **submission validation error message** and have **1 or more activities**:
 - Save the form
 - Close the form
 - Reopen the form (without touching the question "Do you plan to include transnational learning, teaching or training activities in your project?")
 - validate and submit

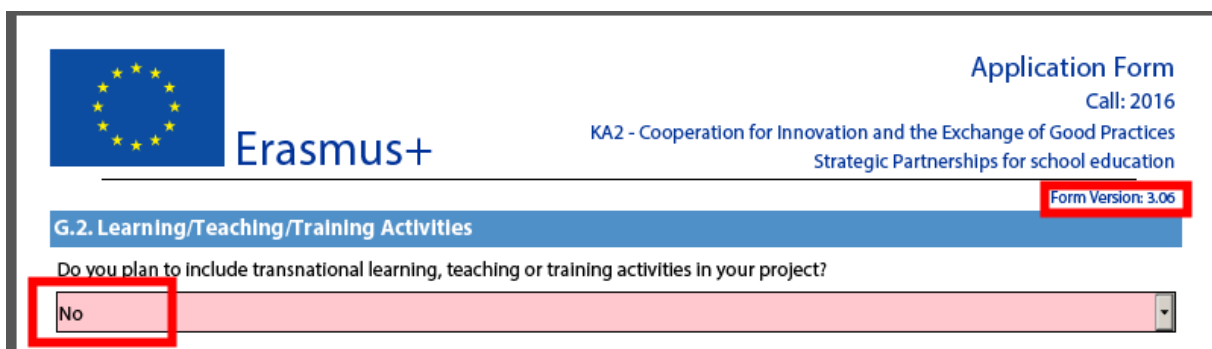
If after applying these workarounds, the applicant still receives the submission validation error, please create an IMT ticket with the form in attachment so that our technical team can analyse your case.

Please note that this error create a line in the submission summary table with the date/hours and also on our server side. So we are able, by manual process, to identify which forms have these issues before and/or after the submission deadline.

KA2 v3.04 and v3.06 all forms without Learning/Teaching/Training activities

A bug was found in the 2016 KA2 **version 3.04 and 3.06 all forms** when **no Learning/Teaching/Training activities** are created. The problem can be described as follows:

- When the form is saved, then closed and reopened some of the LTTs activities system data not visible to the user is wrongly set, so when the applicant organisation tries to submit the form a validation error "*ERR-01 [xxxx]: Submission validation error. Please contact your National Agency's helpdesk.*" is shown and the applicant is blocked from submitting it.



The screenshot shows the Erasmus+ Application Form interface. At the top left is the European Union flag and the text "Erasmus+". To the right, it says "Application Form Call: 2016" and "KA2 - Cooperation for Innovation and the Exchange of Good Practices Strategic Partnerships for school education". A red box highlights "Form Version: 3.06". Below this is a blue header for "G.2. Learning/Teaching/Training Activities". The question is "Do you plan to include transnational learning, teaching or training activities in your project?". A dropdown menu is shown with "No" selected, highlighted by a red box.

To circumvent this problem, applicants should do the following:

- open the form
- change question "*Do you plan to include transnational learning, teaching or training activities in your project?*" to "Yes" and then putting it back to "No" (the wrong system data will be cleaned up)
- validate and submit

This bug is fixed in version 3.07 and 3.08 for all forms with exception of KA219 "Strategic Partnerships for Schools Only" where an additional bug is remaining (see below).

KA2 v3.07 and v3.08 all forms with at least 2 Learning/Teaching/Training activities

A bug was found in the 2016 KA2 **version 3.07 and 3.08 all forms** when **Learning/Teaching/Training activities** are created. The problem can be described as follows:

- The applicant answers "Yes" to the question "*Do you plan to include transnational learning, teaching or training activities in your project?*"
- The applicant creates at least 2 activities
- The applicant answers "No" to the question "*Do you plan to include transnational learning, teaching or training activities in your project?*".

Remark: all data related to activities are clean-up.

- The applicant answers again "Yes" to the question "*Do you plan to include transnational learning, teaching or training activities in your project?*"

The issue is visible on the second activity where the "Activity No." is empty:



G.2. Learning/Teaching/Training Activities

Do you plan to include transnational learning, teaching or training activities in your project?

or version 3.07

Yes

What is the added value of these learning, teaching or training activities (including long-term activities) with regards to the achievement of the project objectives?

a

Please describe each of the learning, teaching or training activities you intend to include in your project:

Activity No.	C1
Fields	Adult Education
Activity Type	Blended mobility of adult learners
Activity Description	a
No. of Participants	45
Participants with Special Needs (out of total number of Participants)	4
Accompanying Persons (out of total number of Participants)	4
Duration (days)	45
Duration (months)	
Participating Organisations	UNIVERSITE LIBRE DE BRUXELLES
	+ -

The form is valid

The form is valid

OK

Activity No.	
Fields	Adult Education
Activity Type	Blended mobility of adult learners
Activity Description	a

- The applicant fill the forms (activities, budget, etc.) without close/reopen
- The applicant submits and receives a validation error "ERR-01 [xxxx]: Submission validation error. Please contact your National Agency's helpdesk." and the applicant is blocked from submitting it.

O.2. Standard Submission Procedure

Online submission (requires internet connection)

Submit Online

Submitted	NO
Submission date (Brussels, Belgium Time)	2016-03-11 12:09:42
Hash code	33AD1C4EBFD8757A
Error code	ERR-01
Error message	Submission validation error. Please contact your National Agency's helpdesk. [1153] Submission validation error.

O.3. Alternative Submission Procedure

4	2016-03-11 12:09:42 (Brussels, Belgium Time)	33AD1C4EBFD8757A	NO	ERR-01 [1153]: Submission validation error. Please contact your National Agency's helpdesk.
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To circumvent this problem, applicants should do the following:

- Save the form
- Close the form
- Reopen the form (without touching the question "Do you plan to include transnational learning, teaching or training activities in your project?")
- validate and submit

This bug will be fixed in the next release.